Special Terms – Booking System

This is an English translation. In the event of any difference, the Swedish version applies.

§ 1 General

1.1 These special terms supplement the general terms between the Customer and myWebLog with regard to the service the Customer has chosen (hereinafter the “Service”). myWebLog is operated by N56 AvCon AB, company registration number 559105-2104 (in these terms called “myWebLog”). In the event of a conflict between the general and the special terms, the special terms apply, except for Appendix A (the Data Processing Agreement), which always takes precedence in matters of processing personal data.

§ 2 The Service

2.1 The “Service” in these special terms means the booking system intended for flying clubs or other organizations, and related sub-services provided under or in direct connection with the domain myweblog.se.

§ 3 Add-on Services

3.1 Add-on services may be connected to the Service according to the price list in force at any given time. Add-on services are ordered by the Customer in writing.

3.2 An add-on service in the form of SMS credits lapses when the agreement ends, but is kept when the Agreement is renewed. Unused credits are not refunded.

3.3 For the add-on service “File archive” there is no dated backup from which a single file deleted by mistake can later be restored. Files the Customer considers critical for its operations shall not be stored only in the add-on service. The add-on service “File archive” is to be seen as a tool for making documents available to the Customer’s members and users.

3.4 Add-on services offered when these terms apply include SMS credits and File archive. The current range and current prices appear in the price list in force.

§ 4 Term of Agreement

4.1 The term for the Service and related add-on services is one year.

4.2 The Agreement’s Renewal Date is stated on the invoice and shall normally be set to the first day of a month. The Customer is entitled to request in writing a change of the Renewal Date, but not to a day that results in an agreement period shorter than one year.

4.3 When an add-on service is ordered, its term is adjusted to coincide with the Service’s Renewal Date.

4.4 The Agreement is renewed automatically for a new term of one year unless the Customer has terminated it before the Renewal Date.

4.5 The Customer is entitled to request termination of the agreement within 30 days after the Renewal Date. myWebLog shall grant such a request. The Customer is charged for the period between the Renewal Date and the date of the requested termination, together with an administrative fee according to the current price list.

§ 5 Fees

5.1 The Customer is charged an annual fee for the Service and related add-on services. The fee shall be paid in advance.

5.2 On automatic renewal of the Service and related add-on services, invoicing takes place about 45 days before the Renewal Date to ensure that payment has been received before then. This is to avoid interruptions for the Customer.

§ 6 System Integration via API

6.1 myWebLog may, on request, provide a means of communication in the form of an API (Application Programming Interface).

6.2 Details and method descriptions for each API are available at https://api.myweblog.se.

6.3 A request for access to the "Server API" shall be made to myWebLog in writing. The Server API is linked to a fixed IP address defined in advance by the Customer and can only handle the Customer's data. The Server API may only be used in accordance with clause 7.4 of the general terms, and the Customer is responsible for the handling of personal data in the integration under clause 4.6 of Appendix A.

6.4 myWebLog is entitled to refuse, restrict or shut off access to the Server API service, among other things in the event of misuse, overload or security risk, or if the Customer does not comply with the terms.

6.5 myWebLog may change or remove API functions. Changes that affect existing integrations shall, where possible, be announced to the Customer at least 60 days in advance.

§ 7 Data Storage

7.1 Expired accounts and related information are deleted after five (5) years of inactivity, counted from the day the Agreement ended.

7.2 Information, including IP address, about successful and failed logins is stored for no more than 13 months in order to identify attempts at unauthorized access.

7.3 The event log is stored for no more than 13 months.

7.4 E-mail sent through the Service is stored for no more than 7 days (successful sendings) and no more than 30 days (failed sendings).

7.5 SMS messages sent through the Service are stored for as long as the Agreement is valid and thereafter in accordance with 7.1 above.

7.6 The event log for the add-on service "KSAK synchronization" is stored for no more than 37 months.

7.7 Bookings in the Service are stored for no more than 25 months.

7.8 myWebLog does not guarantee that data under 7.1–7.7 above is stored for the whole of the stated period for data created before 25 May 2018, when these terms were first applied.

7.9 Backups of data are stored as set out in clause 6 of Appendix A.

7.10 Copies of certificates, ratings and medical certificates are deleted when the copy is replaced or removed, when the associated expiry date is changed or removed, when the member is removed from the Service, and at the latest when the Customer's account is deleted under 7.1. Copies in backups remain for no longer than the period stated in clause 6.4 of Appendix A.